

Recalls and safety alerts

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Wal-Mart Canada Corp. recalls blackweb Power Banks

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Starting date: April 4, 2018
Posting date: April 4, 2018
Type of communication: Consumer Product Recall
Subcategory: Electronics
Source of recall: Health Canada
Issue: Fire Hazard
Audience: General Public
Identification number: RA-66370

- [Affected products](#)
- [What you should do](#)

Affected products

blackweb Power Banks

Product description

This recall involves blackweb Power Banks. The products are black and orange in colour and rectangular in shape. All of the affected products are orange coloured where the USB ports are located. The units have the blackweb logo on the front of the product.

Power banks with the following UPC and model numbers are included in the recall:

| Description | Model Number | UPC |
|------------------------------|--------------|--------------|
| blackweb 5200mAh Power Bank | S5201 | 840518100287 |
| blackweb 6600mAh Power Bank | S6601 | 840518100294 |
| blackweb 10000mAh Power Bank | S1001 | 840518100300 |

The model and UPC numbers can be found on the back of the packaging of the product.

Hazard identified

The power bank's battery can overheat, posing fire and burn hazards.

As of March 21, 2018, Wal-Mart Canada Corp. has received 4 reports of the product overheating and the battery exploding. There were 2 reports of property damage and 2 reports of injury to the skin.

Number sold

Approximately 90,000 units of the blackweb Power Banks were sold in Canada.

Time period sold

The blackweb Power Banks were sold between May 2016 and February 2018 at Walmart Canada retail locations and online.

Place of origin

Manufactured in China

Companies

Distributor Wal-Mart Canada Corp.
 Mississauga
 Ontario
 CANADA

Manufacturer Winchance Technology Co., Ltd
 Fujian
 CHINA

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled blackweb Power Banks and return them to the nearest Walmart Canada retail location for a refund.

For more information, consumers may contact Wal-Mart Canada Corp. at 1-800-328-0402, Monday to Sunday, 8:00 a.m. to 10:00 p.m. ET.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-04-04