

Recalls and safety alerts

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The Source (Bell) Electronics Inc. recalls Nexxtech Power Banks

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Starting date: March 27, 2018
Type of communication: Consumer Product Recall
Subcategory: Electronics
Source of recall: Health Canada
Identification number: RA-66332

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Affected products

Nexxtech Power Banks

Product description

This recall involves Nexxtech power banks. The products are black or grey in colour and rectangular in shape. Some units have the Nexxtech logo on the front of the product.

Power banks with the following UPC and model numbers are included in the recall:

Description	Model Number	UPC
Nexxtech 6000mAh Power Bank	8047795	741235975045
Nexxtech 6000mAh Wireless Power Bank	8061303	741235993360
Nexxtech 8000mAh Power Bank	8047796	741235975069
Nexxtech 10000mAh Power Bank	8047797	741235975076
Nexxtech 16000mAh Power Bank	8062742	741235000532

The model number for each product can be found on the packaging, in the instruction manual, and on the rating label printed on the back of the product. The UPC number can be found on the packaging of the product.

Hazard identified

The power bank's battery can overheat, posing fire and burn hazards.

As of March 21, 2018, The Source (Bell) Electronics Inc. has received 4 reports of the product overheating, 2 of which resulted in property damage. The company has not received any reports of injuries related to the use of these products.

Number sold

Approximately 30,500 units of the Nexxtech Power Banks were sold in Canada.

Time period sold

The Nexxtech Power Banks were sold between October 2016 and March 2018 at The Source retail locations and online.

Place of origin

Manufactured in China

Companies

Distributor The Source (Bell) Electronics Inc.
 Barrie
 Ontario
 CANADA

Manufacturer Ant Power (Shenzhen) Electronic Technology Ltd.
 Shenzhen
 Guangdong
 CHINA

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the Nexxtech Power Banks and return them to the nearest The Source retail location for a refund or exchange.

Consumers can also contact The Source (Bell) Electronics Inc. at 1-866-515-5855, Monday to Friday from 9:00 a.m. to 12:00 a.m. ET or Saturday and Sunday from 9:00 a.m. to 9:00 p.m. ET.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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