

Recalls and safety alerts

[Home](#) > [Recalls & alerts](#)
[Share](#) > [Contrast](#) > [Print](#)

Amazon recalls AmazonBasics Portable Power Banks

[Report a Concern](#)

Starting date: March 21, 2018
Posting date: March 21, 2018
Type of communication: Consumer Product Recall
Subcategory: Electronics
Source of recall: Health Canada
Issue: Burn Hazard, Fire Hazard
Audience: General Public
Identification number: RA-66230

- [Affected products](#)
- [What you should do](#)

Affected products

AmazonBasics Portable Power Banks

Product description

This recall involves six versions of AmazonBasics' portable lithium-ion battery chargers/power banks. The rubberized or metallic power banks are black and rectangular. The AmazonBasics logo is printed on the front of the unit.

Power banks with the following Product ID numbers are included in the recall:

Product ID Number	Description	Size
B00LRK8EVO	AmazonBasics Portable Power Bank with Micro USB Cable - 2,000 mAh	3.86×2.44×0.28 inches (98×62×7.2 mm)
B00LRK8HJ8	AmazonBasics Portable Power Bank with Micro USB Cable - 3,000 mAh	4.1×2.5×0.34 inches (103×64×8.6 mm)
B00LRK8I7O	AmazonBasics Portable Power Bank - 3,000 mAh	4.76×1.52×0.55 inches (121×38.6×14 mm)
B00LRK8IV0	AmazonBasics Portable Power Bank - 5,600 mAh	4.57×2.59×0.53 inches (116×66×13.5 mm)
B00LRK8JDC	AmazonBasics Portable Power Bank - 10,000 mAh	5.63×2.83×0.65 inches (143×72×16.5 mm)
B00ZQ4JQAA	AmazonBasics Portable Power Bank - 16,100 mAh	5.89×3.23×0.77 inches (149.6×82×19.6 mm)

The Product ID number can be found printed on the back of the unit.

Hazard identified

The power bank's battery can overheat and ignite, posing fire and burn hazards.

As of March 14, 2018, the company has received no reports of consumer incidents or injuries related to the use of this product in Canada. In the United States, the company has received 53 reports of the power banks overheating, including one report of chemical burns due to contact with battery acid and four reports of property damage, including fire and smoke damage.

Number sold

Approximately 2 units of the affected products were sold in Canada and approximately 260,000 were sold in the United States.

Time period sold

The affected products were sold from December 2014 to July 2017 in the United States and shipped into Canada in August 2015 and November 2015.

Place of origin

Manufactured in China

Companies

Distributor Amazon
 Seattle

Washington
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the product and contact Amazon for a full refund.

For more information and to register for a refund, consumers may contact Amazon toll free at 1-855-215-5134 from 8:00 a.m. to 5:00 p.m. ET Monday to Saturday or through the [firm's website](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-03-21