

Recalls and safety alerts

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MAAX Spas Industries Corp. recalls Self-Contained Portable Spas with Delta UV Generator

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| Starting date: | March 13, 2018 |
| Posting date: | March 13, 2018 |
| Type of communication: | Consumer Product Recall |
| Subcategory: | Outdoor Living |
| Source of recall: | Health Canada |
| Issue: | Fire Hazard |
| Audience: | General Public |
| Identification number: | RA-66066 |

[Affected products](#)[What you should do](#)

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and MAAX Spas Industries Corp.

Affected products

Self-contained portable hot tubs and swim spas containing Delta UV model EA-4H-5 generators

Product description

This recall involves all self-contained portable hot tubs and swim spas manufactured by MAAX Spas between 2012 and 2014 that contain the Delta UV Model EA-4H-5 generator manufactured by Delta UV. The UV generators are used to sanitize the water inside the hot tub/swim spa and its plumbing. The affected hot tub/swim spa models sold with a Delta UV model EA-4H-5 generator are identified by the following model names/numbers:

- 461, 470, 471, 472, 480, 481, 482, 780, 781, 5200, 5300, 5400, 5600, 7000, 7500, 8000, 8500, DT6, ENV, ES, ESX, GRD, LT6, MON, MT6, NUG, PRS, RB4, RL4, RS1, RS2, XL4, XSD, XSP, and XSR.

These model numbers are listed as the first three to four digits of the hot tub/swim spa serial number, engraved onto a silver plate that is located on either the lower right or lower left corner of the front side of the hot tubs and swim spas.

Hazard identified

On certain hot tubs and swim spas equipped with Delta UV model EA-4H-5 generators, moisture can accumulate on the connectors of the generator to the UV bulb, which can lead to an electrical arcing that can cause the unit to catch fire, posing a fire hazard.

As of March 8, 2018, the company has received four confirmed reports of incidents in Canada, and no reports of injuries or property damage other than to the UV generators themselves and the hot tub/swim spa's inaccessible interiors. In the United States, the company has received two reports of incidents and no reports of injuries or property damage other than to the UV generators themselves and the hot tub/swim spa's inaccessible interiors.

Number sold

Approximately 630 units of the affected products were sold in Canada and approximately 550 were sold in the United States.

Time period sold

The affected products were sold to consumers between approximately January 2012 and June 2015.

Place of origin

Manufactured in United States.

Companies

| | |
|---------------------|--|
| Manufacturer | MAAX Spas Industries Corp Chandler Arizona UNITED STATES |
| Manufacturer | Delta UV/Neptune/Benson/Evoqua Beaver Dam Wisconsin UNITED STATES |

Images (select thumbnail to enlarge)



What you should do

Consumers should stop using their hot tub/swim spa and contact their hot tub/swim spa dealer for a free repair to the Delta UV model EA-4H-5 generator. A qualified technician will repair the implicated unit on site.

For more information, consumers may contact MAAX Spas by telephone at 1-800-413-2704 from 9:00 a.m. to 4:00 p.m. MST, Monday through Friday, via [email](#), or [online](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-03-13