

## Recalls and safety alerts

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### Wal-Mart Canada Corp. recalls Rock Solo Karaoke Microphone & Speaker

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**Starting date:** February 8, 2018  
**Posting date:** February 8, 2018  
**Type of communication:** Consumer Product Recall  
**Subcategory:** Household Items  
**Source of recall:** Health Canada  
**Issue:** Burn Hazard, Physical Hazard  
**Audience:** General Public  
**Identification number:** RA-65952

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#### Affected products

#### Rock Solo Karaoke Microphone & Speaker

##### Product description

This recall involves the Rock Solo Karaoke Microphone & Speaker. The recalled products were sold in black and rose gold colours, and come with a USB-Micro USB charging cable and Micro USB - Auxiliary cable. The brand name Rock Solo Tzumi can be found on the microphone.

The products can be identified by the following model and UPC numbers located on the bottom of the product's packaging:

Description	Model Number	UPC
ROCK SOLO KARAOKE MICROPHONE & SPEAKER - Black Colour	5279 BK	841351152792
ROCK SOLO KARAOKE MICROPHONE & SPEAKER - Rose Gold Colour	5280 RG	841351152808

##### Hazard identified

The recalled product can overheat which could result in smoking, burning, melting and possible explosion of the product. This poses burn and injury hazards or possible property damage.

As of January 29, 2018, Wal-Mart Canada Corp. has received three reported incidents in Canada. One reported incident of the product exploding and causing property damage and two reported incidents of the product overheating and melting. Wal-Mart Canada Corp. has not received any reports of injuries related to the use of these products in Canada.

##### Number sold

Approximately 70,000 units of the affected products were sold in Canada.

##### Time period sold

The recalled products were sold from November 2017 to January 2018.

##### Place of origin

Manufactured in China.

##### Companies

**Retailer** Wal-Mart Canada Corp.  
 Mississauga  
 Ontario  
 CANADA

**Distributor** Tzumi Electronics  
 New York  
 New York  
 UNITED STATES

Images (select thumbnail to enlarge)



### What you should do

**Consumers should immediately stop using the product and return the product along with any available product packaging to their nearest Walmart Canada store for a full refund.**

For more information, consumers may contact Wal-Mart Canada Corp. by telephone toll-free at 1-800-328-0802, Monday to Sunday, from 8:00 a.m. to 10:30 p.m. EST.

Additionally, consumers may contact Tzumi® consumer support by telephone at 1-646-351-1960, Monday through Thursday from 9:00 am until 6:00 pm EST, and Friday from 9:00 am until 4:00 pm EST, or by [email](#). Consumers can also visit the [Tzumi® support website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2018-02-08