

Recalls and safety alerts

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Melville Direct LLC recalls Bits and Pieces Fiber Optic Christmas Trees

Report a Concern

Starting date: February 2, 2018
Posting date: February 2, 2018
Type of communication: Consumer Product Recall
Subcategory: Tools and Electrical Products
Source of recall: Health Canada
Issue: Fire Hazard
Audience: General Public
Identification number: RA-65874

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Affected products

Bits and Pieces Fiber Optic Christmas Trees

Product description

This recall involves Bits and Pieces Fiber Optic Christmas tree. The full foliage branches have fiber optic light strands that change colour. Each tree comes with an AC power adapter that is attached to the gold tone coloured base that holds the tree in place. The AC power adapter plugs into a standard household outlet. The 31 inch (79 centimetres) tall tree item number is 43559. The 18 inch (46 centimetres) tall tree item number is 43560. The item numbers can be found on the UPC barcode label on the box.

Hazard identified

The AC Power adapter of the Bits and Pieces Fiber Optic Christmas trees can overheat, posing a fire hazard.

As of January 23, 2018, the company has received no report of incidents or injury in Canada. In the United States, the company has received 449 reports of incidents and 1 report of an injury.

Number sold

Approximately 182 units of the affected products were sold in Canada.

Time period sold

The affected product was sold from October 2017 to December 2017.

Place of origin

Manufactured in China.

Companies

Distributor Melville Direct LLC DBA Bits and Pieces
 Dedham
 Massachusetts
 UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled Fiber Optic Tree and contact Melville LLC for a full refund and free shipping.

For more information, consumers can contact Melville LLC, doing business as Bits and Pieces, by telephone at 1-866-211-6403 from 8:00 a.m. to 9:00 p.m. EST Monday through Friday or [online](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-02-02