

## Recalls and safety alerts

Home > Recalls & alerts

>  Share >  Contrast >  Print

### Vornado Air LLC recalls Vornadobaby Sunny CS Nursery Heater

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<b>Starting date:</b>	January 31, 2018
<b>Posting date:</b>	January 31, 2018
<b>Type of communication:</b>	Consumer Product Recall
<b>Subcategory:</b>	Tools and Electrical Products
<b>Source of recall:</b>	Health Canada
<b>Issue:</b>	Burn Hazard, Fire Hazard
<b>Audience:</b>	General Public
<b>Identification number:</b>	RA-65766

- [Affected products](#)
- [What you should do](#)

#### Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Vornado Air LLC

#### Affected products

#### Vornadobaby Sunny CS Nursery Heater

##### Product description

This recall involves Vornadobaby Sunny CS (Cribside Sensor) Nursery Heater with model number EH1-0090 manufactured in 2017.

UPC 043765009147 is found on the bottom panel of the retail box

The model number and serial number appear on a label under the cord wrap cover on the bottom of the heater. The serial number format is MMMYY-NNNNNN. It is composed of three letters for the month (MMM), two digits for the year of manufacture (YY), and a unique six digit sequence (NNNNNN). The recalled heaters MMM will be either AUG or SEP and the YY 17.

##### Hazard identified

The heat element may come in contact with inner plastic material, posing a fire or burn hazard.

As of January 18, 2018, the company has received no reports of incidents or injury in Canada. In the United States, the company has received five reports of the units catching on fire within moments of first usage. There have been no injuries reported.

##### Number sold

Approximately 102 units of the affected products were sold in Canada through Amazon.ca, and approximately 3,900 units were sold in the United States.

##### Time period sold

The recalled products were sold from October 2017 to December 2017.

##### Place of origin

Manufactured in China.

##### Companies

<b>Distributor</b>	Vornado Air, LLC Andover Kansas UNITED STATES
<b>Manufacturer</b>	Guangdong Shanhu Electrical Appliance Co, LTD Foshan Guangdong CHINA
<b>Manufacturer</b>	Guang Dong Xinbao Electrical Appliances Holding Co. LTD Foshan City Guangdong CHINA

Images (select thumbnail to enlarge)



### What you should do

**Consumers should immediately stop using the product and contact their municipality for instructions on how to dispose of or recycle the recalled electrical product.**

For more information and to obtain a refund, consumers can contact Vornado by telephone toll-free at 1-844-205-7978 from 8:00 a.m. to 5:00 p.m. CST Monday through Friday or visit the [company's website](#) to complete the recall steps. Vornado will request a photograph of the serial number located on a label under the cord wrap cover on the bottom of the heater.

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2018-01-31