

Recalls and safety alerts

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FUJIFILM Canada, Inc. recalls AC-5VF Power Adapter Wall Plugs

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Starting date:	January 16, 2018
Posting date:	January 16, 2018
Type of communication:	Consumer Product Recall
Subcategory:	Electronics
Source of recall:	Health Canada
Issue:	Electrical Hazard
Audience:	General Public
Identification number:	RA-65698

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and FUJIFILM Canada, Inc.

Affected products

AC-5VF Power Adapter Wall Plugs sold with certain FUJIFILM Cameras

Product description

This recall involves AC-5VF Power Adapter Wall Plugs included with certain FUJIFILM digital camera models and certain serial numbers. The digital cameras were sold in a variety of colours. The adapter model number "AC-5VF" can be found on front of the adapter. The cameras are not included in the recall.

The recalled power adapter wall plugs were sold with the following FUJIFILM camera model numbers:

- X-A3
- X-A10
- XP90
- XP95
- XP120
- XP125

For camera models X-A3 and X-A10: The model number can be found on the top right corner on the front of the camera. The serial number can be found on the back of the LCD screen on a silver label.

For camera models XP90, XP95, XP120 and XP125: The model number and serial number can be found on the bottom of the camera on a silver sticker.

To check the serial numbers included in this recall, consumers can visit the [company's website](#).

Hazard identified

The power adapter wall plugs units could crack or break, or remain in the wall and expose live electrical contacts, posing a risk of electric shock.

As of January 12, 2018, the company has received no reports of incidents or injuries related to the use of these products in Canada or the United States.

Number sold

Approximately 24,000 units of the affected products were sold in Canada, and approximately 270,000 were sold in the United States.

Time period sold

The affected products were sold in Canada between June 2016 and January 2018.

Place of origin

Manufactured in China.

Companies

Distributor	Fujifilm Canada Inc. Mississauga Ontario CANADA
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Manufacturer

Tecnic Electronic Co Ltd.
Taipei
TAIWAN, PROVINCE OF CHINA

Images (select thumbnail to enlarge)

**What you should do**

Consumers should immediately stop using affected Power Adapter Wall Plugs and contact FUJIFILM Canada, Inc. for a replacement wall plug and associated adapter.

For more information, consumers can contact the company's Customer Service Department by telephone toll-free at 1-833-613-1200 from 9:00 a.m. to 8:00 p.m. EST Monday through Friday or by [email](#). Consumers can also visit the [company's website](#) to check the serial numbers of affected products.

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2018-01-16