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Expanded Recall: Carrier Recalls Packaged Terminal Air Conditioners and Heat Pumps

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Starting date: February 23, 2017
Posting date: February 23, 2017
Type of communication: Consumer Product Recall
Subcategory: Tools and Electrical Products
Source of recall: Health Canada
Identification number: RA-62310

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Expansion of April 5, 2016 [recall](#)

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Carrier Corporation

Affected products

Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP)

Product description

This expanded recall involves additional models of Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP) sold under the Bryant, Carrier and Fast brand names. The recalled units have capacities of 7,000; 9,000; 12,000 and 15,000 BTUs and plug into 208/230 volt outlets.

The following products are being recalled:

Brand Name	Model Number
Carrier	52CE, 52CQ, 52PE, 52PQ, 52PC, 52ME, 52MQ
Bryant	840, 841, 842
Fast	840, 841, 842

Model and serial numbers are located on the ratings/data plate on the right front of the unit, underneath the removable front panel. A complete list of the serial numbers involved in this recall is available by calling Carrier or at www.carrier.com.

Hazard identified

The power cord plug can overheat, posing a fire hazard to consumers.

As of February 1, 2017, Carrier has received one report of an incident in Canada. The incident involved a cord that overheated with no injury reported.

In the United States, Carrier has received reports of approximately 36 incidents of overheating power cords with no injuries reported. The company had also received reports of 47 incidents of overheating prior to the April 2016 recall.

Number sold

Approximately 7,000 units were sold or distributed in Canada, in addition to the 9,444 units included in the April 2016 recall. Approximately 87,000 units were sold in the United States, in addition to the 276,000 units recalled in December 2015.

Time period sold

The recalled products were sold in Canada from 2002 to 2010.

Place of origin

Manufactured in Mexico and China

Companies

Manufacturer Carrier Corporation
 Jupiter, Florida
 UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should stop using and unplug the recalled units, and contact Carrier to receive a free replacement cord.

For more information, consumers can contact Carrier by telephone at 1-800-761-8492 from 8 a.m. to 6 p.m. ET Monday through Friday, or [online](#) and click on Important Product Safety Recall for more information.

These products were previously recalled by the Electrical Safety Authority of Ontario in 2007 and consumers can view that recall on the [ESA's website](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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