

Healthy Canadians

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LG Electronics Canada, Inc. recalls Portable Air Conditioners

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Starting date:	December 16, 2016
Posting date:	December 16, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Appliances
Source of recall:	Health Canada
Issue:	Fire Hazard
Audience:	General Public
Identification number:	RA-61400

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and LG Electronics Canada, Inc.

[Affected products](#)

Portable Air Conditioners

Product description

This recall involves three models of 7,000 and 8,000 BTU LG portable air conditioners including model numbers LP0711WNR, LP0813WNR, and LP0814WNR. The air conditioners are tan/white with the LG logo on the front. They measure about 76 centimetres (30 inches) tall, 30 centimetres (12 inches) wide and 35 centimetres (14 inches) deep and weigh 23 kilograms (50 pounds). The model number is located on the product's left side panel. The affected products are ETL Intertek certified with Control Number 3118114, Report Number SH10090586-001.

Hazard identified

The portable air conditioners can overheat, posing a fire hazard.

As of December 13, 2016, the company has received no reports of property damage or injury in Canada. In the United States, the company has received four reports of fires that have caused property damage. No injuries have been reported.

Number sold

Approximately 36,000 units of the affected products were sold in Canada and approximately 466,000 were distributed in the United States.

Time period sold

The recalled air conditioners were sold from February 2011 to August 2016 at various stores in Canada and the United States.

Place of origin

Manufactured in China.

Companies

Importer	LG Electronics Canada, Inc. North York Ontario CANADA
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Images (select thumbnail to enlarge)



[What you should do](#)

Consumers should immediately stop using the recalled portable air conditioners and contact LG to schedule a free repair.

For more information, consumers can contact LG toll-free at 1-800-553-9169 from 8:00 a.m. to 6:00 p.m. EST Monday through Friday.

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-12-16