

Healthy Canadians

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Sherwood Marketing LLC recalls 3 Squares Rice and Slow Cookers

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Starting date:	October 18, 2016
Posting date:	October 18, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Electronics
Source of recall:	Health Canada
Issue:	Fire Hazard
Audience:	General Public
Identification number:	RA-60610

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Sherwood Marketing LLC.

Affected products

3 Squares TIM3 MACHIN3 20-Cup/4-Quart Rice and Slow Cookers

Product description

This recall involves 3 Squares-branded TIM3 MACHIN3 rice and slow cookers with fixed power cords. The 20-cup/4-quart programmable electric cookers are stainless steel with black molded plastic, have a control panel/keypad on the front and measure about 28 centimetres (11 inches) in diameter and 30 centimetres (12 inches) tall. The 3 Squares logo is printed on the front of the control panel.

The following models and date codes are included in the recall.

Model Number	Date Codes
3RC-3010S	031115015
3RC-9010S	030116S01
	030616002

The model number is printed on a label on the side of the product. The affected products are ETL certified with certification file number 4009806. The affected products were manufactured from November 2015 until June 2016.

Hazard identified

Improperly installed wiring can cause electrical shorting in the rice/slow cooker unit, posing fire and electric shock hazards.

Neither Health Canada nor Sherwood Marketing LLC has received any reports of consumer incidents or injuries related to use of these products in Canada.

Number sold

Approximately 96 units of the recalled products were sold across Canada and approximately 175,000 units were sold in the United States.

Time period sold

The recalled products were sold in Canada from December 2015 to August 2016, and in the United States from December 2015 to July 2016.

Place of origin

Manufactured in China.

Companies

Manufacturer	Zhongshan Leeper Electrical Appliances Co., Ltd. Huangpu Town Zhongshan Guangdong CHINA
Distributor	Sherwood Marketing LLC San Diego California UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled 3 Squares rice and slow cookers and contact Sherwood Marketing LLC to receive a replacement.

For more information, consumers may contact Sherwood Marketing LLC toll-free at 1-800-390-0249, from 9 a.m. to 5 p.m. PST, Monday through Friday, by [email](#) or visit the [company website](#).

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-10-18