



Healthy Canadians

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Swagway LLC recalls Swagway X1 Hands-Free Smartboard Self-Balancing Scooters/Hoverboards

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Starting date:	August 4, 2016
Posting date:	August 4, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Sports/Fitness, Electronics
Source of recall:	Health Canada
Issue:	Burn Hazard
Audience:	General Public
Identification number:	RA-59676

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Affected products

Swagway X1 Hands-Free Smartboard Self-balancing Scooters/Hoverboards

Product description

This recall involves the Swagway X1 Hands-Free Smartboard brand of self-balancing scooters, also known as hoverboards.

Hoverboards have two wheels at either end of a platform and are powered by lithium-ion battery packs. The Swagway brand X1 hoverboard has the word "Swagway" on the front of the hoverboard and comes in gold, black, white, blue, green, red or pink colours.

Hoverboards that have a silver sticker on the bottom with serial numbers 000001-008000 or a white sticker with serial number 020001 or higher are not included in this recall.

Hazard identified

The lithium-ion battery in the hoverboard can overheat, posing a potential burn and fire hazard.

Neither Health Canada nor Swagway LLC has received any reports of consumer incidents or injuries related to the use of this product in Canada.

In the United States, there have been 42 reports of the battery packs smoking, catching fire and/or exploding, including 16 reports of injuries, such as burns to the neck, leg and arm, or severe property damage.

Number sold

Approximately 5,000 hoverboards were sold in Canada and approximately 267, 000 were sold in the United States.

Time period sold

The recalled hoverboards were sold from September 2015 to July 2016 online and at various stores.

Place of origin

Manufactured in China.

Companies

Manufacturer

Swagway LLC.
South Bend
Indiana
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled products and contact Swagway LLC to arrange for a repair of the product.

For more information, consumers may contact Swagway LLC by telephone toll-free at 1-800-242-0898 from 9:00 a.m. to 6:00 p.m. EST Monday through Friday or through the [company's website](#) by clicking on "Product Recall" under "Information" on the bottom left of the main page.

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-08-04