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Expanded Recall: Southwire Company LLC recalls Non-Contact Voltage Detectors

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Starting date:	June 8, 2016
Posting date:	June 8, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Tools and Electrical Products
Source of recall:	Health Canada
Issue:	Burn Hazard
Audience:	General Public
Identification number:	RA-58780

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Expansion of June 1, 2016 [recall](#)

Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Southwire Company LLC.

[Affected products](#)

Non-Contact Voltage Detectors

Product description

This recall expansion involves Southwire non-contact voltage detectors with model numbers 40110N and 40120N sold as part of the Multimeter Kit. The recalled voltage detectors are designed to alert users to the presence of electric current running through electrical wires. The recalled voltage detectors are cylindrically shaped, about 15 centimeters (6 inches) long and about 2 centimeters (1 inch) in diameter. The recalled products are brown and black in colour with a white tip. The recalled products have a red LED light to indicate the presence of live electric current. "Southwire", the model number and the CE and UL listing symbols are printed on the product. The product has UL certification file number E36189.

Hazard identified

The voltage detectors can give a false or "no voltage" reading when being used to test live wires for electric current, posing shock, electrocution and burn hazards to consumers.

Neither Health Canada nor Southwire Company LLC have received any reports of consumer incidents or injuries to Canadians related to the use of this product.

Southwire Company LLC has received one report of an incident of a false reading by the voltage detector in the United States, where the consumer reportedly received an electrical shock and fell off a ladder.

Number sold

Approximately 3700 units of the recalled voltage detectors were sold in Canada, of which approximately 3600

were included in the previous recall. Approximately 1.2 million units were sold in the United States.

Time period sold

The non-contact voltage detectors were sold in Canada and the United States from June 2013 to February 2016 at various home and hardware stores and online.

Place of origin

Manufactured in China.

Companies

Distributor

Southwire Company LLC
Carrollton
Georgia
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled voltage detectors and contact Southwire Company LLC for instructions on returning them for a free replacement voltage detector.

For more information, consumers may contact Southwire Company LLC toll free at 1-855-798-6657 from 9:00 a.m to 5:00 p.m. ET Monday through Friday or through the [company website](#) and click on "Product Recall" for more information.

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-06-08