

Healthy Canadians

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Carrier Recalls Packaged Terminal Air Conditioners and Heat Pumps

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Starting date:	April 5, 2016
Posting date:	April 5, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Tools and Electrical Products
Source of recall:	Health Canada
Issue:	Fire Hazard
Audience:	General Public
Identification number:	RA-57794

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Affected products

Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP)

Product description

This recall involves Packaged Terminal Air Conditioners (PTAC) and Packaged Terminal Heat Pumps (PTHP) sold under the Bryant, Carrier and Fast brand names. Recalled units include those with original power cords and those that received a supplemental power cord as part of a 2007 recall. The recalled units have capacities of 7,000; 9,000; 12,000 and 15,000 BTUs and plug into 208/230 volt, 20 amp outlets.

The following products are being recalled:

Brand Name	Model Number
Carrier	52CE, 52CQ, 52PE, 52PQ
Bryant	840, 841
Fast	840, 841

Model and serial numbers are located on the ratings/data plate on the right front of the unit, underneath the removable front panel. A complete list of the serial numbers involved in this recall is available by calling Carrier or at www.carrier.com.

Hazard identified

The power cord plug can overheat, posing a fire hazard to consumers.

Neither Health Canada nor Carrier has received any reports of incidents or injuries related to the use of these products in Canada.

In the United States, Carrier has received reports of approximately 47 incidents of overheating. Two of the reported incidents involved hotel fires. One of the reported fires involved a consumer suffering burns and

smoke inhalation. The other incidents involved scorched or melted cord heads or wall outlets with no injuries reported.

Number sold

Approximately 9,444 units were sold in Canada.

Time period sold

The recalled units were sold in Canada from 2002 to 2009.

Place of origin

Manufactured in Mexico.

Companies

Manufacturer

Carrier Corporation
Farmington
Connecticut
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should stop using and unplug the recalled units, and contact Carrier to receive a free replacement cord.

For more information, consumers can contact Carrier by telephone at 1-800-761-8492 from 8 a.m. to 6 p.m. ET Monday through Friday, or [online](#) and click on Important Product Safety Recall for more information.

These products were previously recalled by the Electrical Safety Authority of Ontario in 2007 and consumers can view that recall on the [ESA website](#).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-04-05