



# Healthy Canadians

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## Nexgrill Industries Inc. recalls Nexgrill Barbecue Grill

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<b>Starting date:</b>	February 4, 2016
<b>Posting date:</b>	February 4, 2016
<b>Type of communication:</b>	Consumer Product Recall
<b>Subcategory:</b>	Household Items
<b>Source of recall:</b>	Health Canada
<b>Issue:</b>	Fire Hazard
<b>Audience:</b>	General Public
<b>Identification number:</b>	RA-56942

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### Affected products

#### Nexgrill Barbecue Grill, Model #720-0830D (Costco Canada SKU #520178)

##### Product description

This recall involves Nexgrill brand Barbecue Grill (Model #720-0830D), a free standing barbecue grill with two-door propane tank compartment, four main burners, and a rotisserie burner.

The product can be identified by the model number 720-0830D and serial numbers (see table below), which can be found on the inside of the propane tank compartment door. The Costco Canada SKU number is 520178 and the UPC is 044376 283971.

**The following are the ranges of the serial numbers that were manufactured from 2014 to 2015:**

Year of Product Manufacture	Serial Numbers Ranges
2014	CCC720KSIG0830D-000027A to CCC720KSIG0830D-008691A
2015	CCC720KSIE0830D-000001B to CCC720KSIE0830D-009292B

##### Hazard identified

The firebox of the grill may expand, causing the two centre burners and flame tamers to become disengaged from their proper position in the firebox, which may cause gas to be misdirected and not flow to the burners, which could potentially cause a fire hazard.

Costco Canada and Nexgrill Industries Inc. have received five consumer incidents reports related to bowl expansion, and flames coming out of the control panel. There were no reports of personal injuries or property damage related to firebox expansion.

Health Canada has not received any consumer incidents or injuries to Canadians related to the use of this affected product.

## Number sold

Approximately 18,000 units of the affected product were sold at Costco Canada retail stores and from Costco Canada's website.

## Time period sold

The affected products were sold from February 2014 to September 2015.

## Place of origin

Manufactured in China.

## Companies

### Manufacturer

Nexgrill Industries Inc.  
14050 Laurelwood Place, Ca 91710.  
Chino  
California  
UNITED STATES

Images (select thumbnail to enlarge)



## What you should do

**Consumers should immediately stop using the recalled product and contact Nexgrill Industries Inc. to obtain a free retrofit kit and instructions for installation. The retrofit kit is easy to install; however, if the consumer has difficulty installing the retrofit kit, Nexgrill will provide free in-home service. Bilingual [video installation instructions](#) are also available online.** Consumers are also advised to not use the grill until the retrofit kit has been installed.

For additional information, consumers may contact Nexgrill Industries Inc. customer service by visiting [Nexgrill's website](#); by [emailing](#) Nexgrill; or by calling Nexgrill toll-free at 1-855-714-2128 from 7:00 a.m. to 5:00 p.m. PST, Monday through Friday.

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

**Date modified:** 2016-02-04