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RNG Group Inc. recalls 100W Monocrystalline Bendable Solar Panel

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Starting date:	January 28, 2016
Posting date:	January 28, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Household Items
Source of recall:	Health Canada
Issue:	Fire Hazard
Audience:	General Public
Identification number:	RA-56842

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and RNG Group Inc.

Affected products

100W Monocrystalline Bendable Solar Panel

Product description

This recall involves Bendable Solar Panels with Model #RNG-100DB and Serial Numbers beginning with 15029201504030xxx or 15037201504140xxx printed on the back of the panel. The recalled solar panels are black plastic sheets about 104 cm (41 inches) long by about 53 cm (21 inches) wide by about 0.3 cm (1/8 inch) thick.

Hazard identified

The solar panels can overheat, posing a risk of fire. The panels were not equipped with enough diodes for hot spot protection.

The firm has received 11 reports of the solar panels overheating, including three reports of property damage. No injuries have been reported.

Number sold

37 units of the recalled solar panels were sold in Canada. About 1500 of the panels were sold in USA.

Time period sold

The recalled solar panels were sold direct through RNG Group Inc. from May 2015 through October 2015.

Place of origin

Manufactured in Thailand.

Companies

Manufacturer	Laemchabang Trading Corporation Company Limited THAILAND
Distributor	RNG Group Inc. Ontario California UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled solar panels and contact RNG Group INC for a product replacement and receive a partial refund.

For more information, consumers may contact RNG Group Inc. by telephone at 1-909-517-3598 extension 2 from 8:00 am to 5:00 pm PST Monday through Friday. Consumers can also visit the [company's website](#) and click on the customer service FAQ or contact the company directly by [email](#).

Consumers may view the release by the US CPSC on the Commission's website.

Please note that the Canada *Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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