



Healthy Canadians

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Basis Science, Inc., and Intel Corporation recall Basis Peak Watches

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Starting date:	August 10, 2016
Posting date:	August 10, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Electronics, Specialized Products
Source of recall:	Health Canada
Issue:	Burn Hazard
Audience:	General Public
Identification number:	RA-59766

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Affected products

Basis Peak Watch

Product description

This recall involves all Basis Peak watches. The watch is an automatic fitness and sleep tracking device that is worn on the wrist.

Hazard identified

The watch can overheat, posing a burn hazard to the consumer.

Health Canada has not received any reports of consumer incidents or injuries related to the use of this product in Canada. Basis Science, Inc., and Intel Corporation have received four reports of the watch overheating in Canada.

Basis Science, Inc., and Intel Corporation have received a total of 30 reports of the watch overheating worldwide that resulted in burns, blisters, or other skin injuries.

Number sold

Approximately 3,400 units were sold in Canada.

Time period sold

The recalled watches were sold from November 2014 to June 2016 at Best Buy Canada.

Place of origin

Manufactured in China.

Companies

Distributor	Ingram Canada
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Mississauga
Ontario
CANADA

Importer

Basis Science, Inc., and Intel Corporation
San Francisco
California
UNITED STATES

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the watch and charging cradle and contact Basis Science, Inc., for a full refund.

For more information, consumers may contact Basis Science, Inc., by visiting the [company's website recall page](#), by telephone toll-free at 1-844-622-7472, Monday to Friday from 7:00am to 5:00pm PST or by [email](#).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-08-10