

Healthy Canadians

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360 Electrical, LLC. recalls Idealist, Idealist 2.4, and Agent Surge Protectors

Report a Concern

Starting date: May 13, 2016
Posting date: May 13, 2016
Type of communication: Consumer Product Recall
Subcategory: Tools and Electrical Products
Source of recall: Health Canada
Issue: Electrical Hazard
Audience: General Public
Identification number: RA-57816

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Affected products

Idealist, Idealist 2.4, and Agent Surge Protectors

Product description

This recall involves 360 Electrical brand Idealist, Idealist 2.4 and Agent surge protectors. The surge protectors have seven outlets and have "360electrical" printed on the top of the unit. The Surge Protectors are ETL listed with control number 3137487.

The following surge protectors are affected by this recall:

Model Name	Description	Model Number	UPC
Idealist	7-Outlet Surge Protector	360320	819124010464
Idealist 2.4	7-Outlet Surge Protector with 2.4A USB	360321	819124010471
Agent	7-Outlet Surge Protector with Coaxial Protection	360322	819124010488

The model number can be found on the bottom of the surge protector.

Hazard identified

During the insertion of a non-grounded plug, some outlets on the surge protector can short circuit resulting in a spark, posing a potential shock or fire hazard to consumers.

Neither Health Canada nor 360 Electrical, LLC. have received any reports of consumer incidents or injuries to Canadians related to the use of this product.

Number sold

Approximately 973 of the recalled surge protectors were sold at Home Depot stores across Canada.

Time period sold

The recalled surge protectors were sold from July 1, 2015 to February 8, 2016.

Place of origin

Manufactured in China.

Companies

Distributor	360 Electrical, LLC Salt Lake City Utah UNITED STATES
Manufacturer	Multiway Ind. (HK), Ltd Hong Kong CHINA

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using these surge protectors and contact 360 Electrical, LLC to arrange for a free, redesigned replacement.

For more information, consumers may contact 360 Electrical, LLC. toll-free at 1-844-827-4207, from 9:00 a.m. to 5:00 p.m. MT or by visiting the [company website](#).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

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