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Panasonic Canada recalls Toughbook CF-S10 Notebook Battery Pack

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Starting date:	March 21, 2016
Posting date:	March 21, 2016
Type of communication:	Consumer Product Recall
Subcategory:	Electronics
Source of recall:	Health Canada
Issue:	Fire Hazard
Audience:	General Public
Identification number:	RA-57492

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Joint recall with Health Canada, the United States Consumer Product Safety Commission (US CPSC) and Panasonic.

Affected products

Toughbook CF-S10 Series Notebook Computer Battery Pack

Product description

This recall involves the battery pack found in Toughbook CF-S10 Series Notebook Computers. The notebook model number CF-S10 can be located on the lower left keyboard side of an opened notebook. The recalled battery pack model and lot number can be located by removing the battery housing found on the back of the notebook.

The following battery model number and lot numbers are included in this recall:

Battery Model Number	Lot Number (beginning with):
CF-VZSU61U	BAW BBF BBX BBY BC C1 C2 C3

Hazard identified

The battery packs can overheat or ignite, posing a fire hazard.

Neither Health Canada nor Panasonic Canada have received any reports of consumer incidents or injuries to

Canadians related to the use of this product. No incidents have been reported in the United States.

There is a reported incident in Asia in which the laptop caught fire while charging.

Number sold

Approximately 110 recalled battery packs were sold in Canada, and approximately 387 were sold in the United States.

Time period sold

The recalled products were sold in Canada from October 2011 to April 2012.

Place of origin

Manufactured in Japan.

Companies

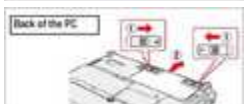
Distributor

Panasonic Canada Inc.
Mississauga
Ontario
CANADA

Manufacturer

SANYO Electric Company Ltd.
JAPAN

Images (select thumbnail to enlarge)



What you should do

Consumers should immediately stop using the recalled battery packs and contact Panasonic Canada to receive a free replacement battery pack.

For more information consumers can contact Panasonic Canada toll free at 1-800-668-8386 from 9:00 a.m. to 5:00 p.m. EST, Monday to Friday or by visiting the [company website](#) for more information.

Consumers may view the release by the US CPSC on the [Commission's website](#).

Please note that the *Canada Consumer Product Safety Act* prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the [Consumer Product Incident Report Form](#).

This recall is also posted on the [OECD Global Portal on Product Recalls website](#). You can visit this site for more information on other international consumer product recalls.

Date modified: 2016-03-21